

**2021 Annual OCAPS Conference – Live Plenary Sessions  
(August 24<sup>th</sup> and August 25<sup>th</sup>)**

**Now What? Figuring Out Our New Normal in Serving People Vulnerable to Abuse, Neglect  
and Exploitation...**

**Presenter:** Christopher Dubble

**Date / Time:** 8/24/2021, 90-minute live virtual session

**Description:**

This plenary session is developed for professionals working in protective services and allied disciplines. 2020 and 2021 have been perhaps two of the most demanding years for many professionals both in their work and personal lives. These two years have been challenging but also filled also with opportunity such as unprecedented funding opportunities for protective services. This plenary session will focus on an assessment of where we are at and how we move forward. It will provide direct practitioners to policy makers practical and relevant ideas to move the field of protective services as well as allied disciplines forward to confront abuse, neglect, and exploitation.



**Bio:**

Chris Dubble, MSW, is a trainer and social worker. He is currently the Assistant Director for Training at Temple University Harrisburg. He oversees the campus' professional development training offered through Pennsylvania and the United States in this role. Chris is a frequent workshop and keynote speaker on a wide variety of topics. He is also the Director of the Institute on Protective Services and has worked in training and consultation for adult and older adult protective services for 19 years. During his over 25-year career in social work, Chris has been both in direct practice and management at the Penn State University Hershey Medical Center. As the Director of Social Work at Hershey Medical Center, he served on the hospital's ethics committee. Chris has also been a full-time and adjunct faculty member at Temple University Harrisburg's Master of Social Work program.

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**Geriatrics, Financial Exploitation, and Implementing Evidence Based Tools into the APS  
Investigation**

**Date / Time:** 8/25/2021, 90-minute live virtual session

**Presenter:** Peter A. Lichtenberg, Ph.D., ABPP

**Description:**

Older adults lose billions of dollars each year to fraud, identity theft and scams. We can each do more to protect older adults from financial exploitation. For more than a decade, Dr. Peter Lichtenberg and his team have worked to prevent financial exploitation and reduce its impact on older adults. In this session, we will examine how cognitive aging impacts financial management in older age. Financial exploitation of older adults will be defined, and risk factors will be examined. An overview of the Lichtenberg Scales of financial decision making will be presented and how they apply to financial exploitation cases. Dr. Lichtenberg will also discuss the tools and training resources available at [Protect older adults from financial exploitation - Older Adult Nest Egg](#).



**Bio:**

Peter A. Lichtenberg, Ph.D., ABPP is the Director of The Institute of Gerontology and the Merrill Palmer Skillman Institute, and a Distinguished Professor of Psychology at Wayne State University in Detroit, Michigan. He received his bachelor's degree from Washington University in St. Louis, and his Master's and doctorate in Clinical Psychology from Purdue University. After his internship he completed a post-doctoral fellowship in geriatric neuropsychology at the University of Virginia Medical School where he also became a faculty member. A clinician and researcher throughout his career Dr. Lichtenberg, one of the first board certified Clinical Geropsychologists in the nation. He devotes his clinical and research efforts to better understand the intersection between cognitive impairment, financial capacity and financial exploitation; finding ways to balance autonomy and protection for older adults. Across the past decade he has created several tools to help assess financial vulnerability, and financial decision-making capacity and partnered with the State of Michigan to have his tools implemented by Adult Protective Services. His website <https://olderadultnestegg.com> has attracted thousands of professionals, caregivers and older persons where narrated trainings and his scales can be found and used. The recipient of several major professional awards Dr. Lichtenberg has authored 7 books and over 190 scientific articles in Geropsychology.

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**Tips for Planning and Conducting Alleged Perpetrator Interviews**

**Presenter:** Candace J. Heisler, JD

**Date / Time:** 8/25/2021, 90-minute live virtual session

**Description:**

APS professionals and others who conduct investigations are often required to attempt to interview alleged perpetrators (A/Ps). Information from that interview may reveal that a situation is less serious than initially thought or did not occur. Where abuse has occurred, the interview can provide valuable insights into whether a perpetrator can safely continue to assist or have contact with a client/victim, may benefit from social services or counselling, and is willing to redress past wrongs. Effective interviewing does not come naturally to many. This session will describe ways to increase the effectiveness of interviews and introduce a tip sheet that may assist interviewers in planning and conducting alleged perpetrator interviews.



**Bio:**

Candace J. Heisler, JD, served as an Assistant District Attorney in San Francisco for over 25 years, including 10 years as head of the Domestic Violence unit. A graduate of the University of California's Hastings College of the Law, she was an Assistant Adjunct Professor there for over 20 years. She now trains and consults for a variety of organizations and governmental entities in the areas of elder abuse and domestic violence. She has authored books, published articles, and designed curricula on elder abuse and domestic violence for judges, law enforcement, protective services workers, medical personnel, and prosecutors.